

## APPENDIX J

### STEPHEN P. TEALE DATA CENTER BILLING RATES SCHEDULE CUSTOMER OWNED EQUIPMENT MANAGED SERVICES (COEMS) Effective October 25, 2004 - October 25, 2006

#### **BASE SERVICES**

- Standard Teale cabinet - Half (approximately 20 rack units)
- Standard Teale cabinet - Full (approximately 42 rack units)
- Customer-owned cabinet

#### **RATE**

\$170 per month  
\$300 per month  
\$230 per month\*

The monthly subscription rate includes the following:

- Floor space and work surface for a standard locking co-location cabinet
- Physical Security (24 hours, 7 days per week)
- UPS and backup system
- Fire detection and suppression system
- An analog telephone line
- A two-port adapter with a wiring patch panel within the cabinet
- One hour of Remote Hands service from the Teale Help Desk (24 hours, 7 days per week)\*\*

#### **OTHER SERVICES**

- Data Backup and Restore - Tivoli Storage Manager (TSM)  
(available to CSGnet subscribers only)
  - Up to 50GB per server
  - 50GB to 300GB per server
  - Over 300GB per server
- Offsite Tape Storage (for customers that perform their own tape backup)
  - Non-TMS Tape Handling/Verification
  - Non-TMS Tape Handling/Verification
  - Offsite Tape container charge
- CSGnet Subscription (T1 and DS3 offering only)
- Operational Recovery Services for Business Resumption Planning

\$200 per month, per server\*\*\*

\$500 per month, per server\*\*\*

\$1,000 per month, per server\*\*\*

\$22.50 handling, per container sent offsite

\$22.50 handling, per container returned from offsite

\$3.50 per container stored offsite per month

Refer to the Billing Rates Schedule, Appendix C

Call for quote

\* Rate is based on 20 square feet of floor space and is subject to change if additional space is required

\*\* Help Desk staff perform basic troubleshooting tasks (i.e., power on/off equipment, view LED light indicators, initiate manual testing of equipment, report error messages and reseal cable connections). Additional services are billed in 15-minute increments at \$90/hour consulting rate.

\*\*\* Offsite tape storage is included as part of the TSM service.